

Welcome to SNAP...the SYNERA NOW Access Program!

Dear SYNERA Patient:

Your physician or nurse has prescribed SYNERA® (lidocaine and tetracaine) Topical Patch for you. SNAP, the SYNERA NOW Access Program is a service provided by Galen US Inc, the company behind SYNERA.

The benefits to you of enrolling in SNAP are:

- **Convenient delivery of your SYNERA prescription directly to your home**—SYNERA is a specialized product and available only in select retail pharmacies. The company that manages SNAP is a licensed and registered US-based pharmacy and will ALWAYS have SYNERA in stock, ensuring a consistent and convenient supply of SYNERA for you.
- **It's FREE**—SNAP is a service by Galen US Inc, the company behind SYNERA, and is being provided at no cost to you. You will only pay what you would at your local pharmacy for your prescription.
- **Assistance with insurance coverage questions**—SYNERA is covered on many major health plans, but prescription insurance coverage can be confusing. SNAP Customer Service is available to answer questions about your coverage and prescription co-pays for SYNERA.
- **Access to co-pay coupons for qualified patients when applicable and available**—ensuring you receive the greatest value.

Signing up is a SNAP! To participate, you must complete the information required and sign the Patient Enrollment Form which is available from your healthcare provider's office. The office will send the form to SNAP along with a prescription for SYNERA.

Once enrolled, a friendly and knowledgeable SNAP Customer Service representative will call you about the program. They will work with your medication insurance coverage to help determine your specific prescription cost or co-pay. Please be prepared for them to ask you for payment information to cover the prescription cost not paid for by your insurance. There is no cost for this service and you will only pay what you would at your local pharmacy.

You can contact SNAP Customer Service at 1-844-GALENRX (1-844-425-3679).

Thank you for signing up for SNAP. We look forward to assisting you with your SYNERA prescription. If at any time you would like to withdraw from SNAP, please contact SNAP Customer Service.

Please see accompanying complete prescribing information available at www.synera.com



Advancing Human Health

www.synera.com