



SYNERA[®]
(lidocaine and tetracaine) Topical Patch

COMMITMENT TO ACCESS FOR YOUR PATIENTS

As part of the Galen Access program, we have partnered with Transition Pharmacy (TPS) to provide convenient and full-service support for your patients to fill their SYNERA prescriptions.

**Streamline the patient's experience
by providing full pharmacy support**

**Address prior authorization issues
and insurance questions**

**Assist patients with the
Co-pay Savings Program**

TPS will communicate directly with your patients:

- Review the prescription order process
- Provide personalized assistance with patient insurance coverage
- Process any necessary co-pays or out-of-pocket expense (patients are responsible for the co-pay that is required by their insurance company or they will have an option to purchase SYNERA at a discounted cash price)
- Verify delivery and shipping options

Making the SYNERA prescription process easier:

- 1. Provide the patient with the Galen Access Program handout.**
- 2. Complete the SYNERA Pharmacy Order Form. Please include the patient's current cell phone number or the best method for direct contact.**
- 3. Fax the Pharmacy Order Form complete with prescriber's signature to TPS patient advocates: 1-866-694-2555. For e-PRESCRIBING, please refer to the e-PRESCRIBING information on the pharmacy order form.**

Once payment is received, prescriptions will be delivered to the patient within a few days

For pharmacy questions or to check on the status of a patient's prescription, contact TPS at **1-844-GALENRX (1-844-425-3679)**.

Questions regarding the partnership with TPS? Please contact your SYNERA Sales Representative.

Patients may opt-out of the program at any time by contacting TPS patient advocates at **1-844-GALENRX (1-844-425-3679)**.

GALEN

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- Operated by licensed US-based pharmacists
- The TPS Pharmacy Hotline handles patient medication inquiries
- All processes adhere to applicable laws and regulations